



# EUROPEAN ALLEANZA™ QUARTZ

## **LIFETIME LIMITED WARRANTY**

European AQ Alleanza Quartz (collectively, “Alleanza”) hereby provide a lifetime limited warranty to the original owner of the installed Alleanza products (the “Product”) that the Product will be free from manufacturing defects for as long as the original owner owns the Product and only for the location where the Product is originally installed. It is the responsibility of the owner to inspect the Product upon receipt and installation, and promptly notify Alleanza in writing of any defect.

This warranty only applies to use of the Product for residential and interior commercial use, is subject to the terms, conditions and exclusions, of this warranty, and care and maintenance pursuant to the Alleanza Care and Maintenance set forth below. If this warranty applies or is effective, the sole obligation of Alleanza shall be, in its sole discretion, to either repair or provide a replacement Product for the defective Product.

### **Terms and Conditions**

This warranty is limited, and is not transferable or assignable, and is given only to the original owner of the Product through the purchase from Alleanza or its authorized reseller or distributor. The conditions to the effectiveness of this warranty include that: (i) the Product must have been purchased from Alleanza, or its authorized reseller or distributor; (ii) all payments for such Product shall have been paid in full; (iii) the Product shall have remained installed at the same location at which it was originally installed; (iv) the Product shall have been maintained in accordance with all Care and Maintenance guidelines by Alleanza, which are available at: [www.AlleanzaQuartz.com](http://www.AlleanzaQuartz.com); (v) the Product has been used and protected in the manner recommended by Alleanza; and (vi) the owner shall have properly submitted the applicable warranty registration for the Product.

### **Exclusions**

This warranty is subject to limitations and exclusions such that the warranty shall not apply and shall not be effective: (i) if the Product is damaged, including due to mishandling or misuse, or due to improper installation; (ii) if any accessories are applied to or used with the Product; (iii) with respect to the performance, or appearance or aesthetics, of the Product, or the use, wear or tear of the Product, or the exposure of the Product to heat, abuse, excessive force, or abrasive or corrosive substances; (iv) if there is a failure to care for the Product in accordance with all Care and Maintenance guidelines by Alleanza for the Product; (v) if laminations are applied to the Product, or there is any milling of the Product, including the milling of grooves or drainage channels; (vi) in connection with any thermal shock, such as placing a hot saucepan, iron or any other hot object, directly on the Product; (vii) if adequate support is not used for the Product, or if supports used under the Product move or shift, or there are other structural movements or natural disasters; (viii) if there is any damage relating to a cut-out section of the Product (such as a cut out area for a sink or hotplate) (which are not a defect in the Product); (ix) if the Product is cracked, chipped or scratched, chemical agents are applied, or excessive weight is applied to the Product; (x) if the Product is used on flooring, or any outdoor application where the Product is exposed to weather or ultraviolet radiation; or (xi) if any repairs or modifications are made to the Product, including in connection with electrical wiring, plumbing, cabinets or other furniture, or household appliances; or (xii) if the Product is used in or around swimming pools, spas, or any other place where it may be exposed to chlorinated water, or near or adjacent to any type of fireplace.

This warranty shall not apply and shall not be effective if the Product is improperly installed, or installed by a person who is not professionally qualified to install the Product, or who is not properly licensed to perform the installation work.

No other type of warranty or guarantee with respect to the Product is provided by Alleanza, and no warranty is provided by any authorized reseller or distributor of Alleanza with respect to the Product, either expressly or implicitly, including the marketability or suitability of the Product for a specific purposes. Neither Alleanza, nor any authorized reseller or distributor of Alleanza with respect to the Product, assumes in any way any contractual or non-contractual liability for any direct, indirect, special, consequential or punitive losses or damages in connection with the Product.

This warranty contains certain rights which may vary depending on the state or country. Some states or countries do not permit certain exclusions or limitations, and subject to applicable law those may not be applicable.

### **Claims**

A claim under this warranty must be submitted in writing to Alleanza at the following address: Alleanza Quartz Warranty, 24 Forge Street Jamesburg, NJ 08831. A claim must be submitted promptly after the defect with respect to the Product would have become apparent to a reasonable person.

A claim must include the following information: (i) the date on which the Product was installed; (ii) the name of the person or company that installed the Product; (iii) the name, color and finish of the Product; and (iv) a detailed description of the alleged defect with respect to the Product.

The owner of Products bears all expense of making a claim under this warranty. The warranty does not cover freight, tear out, demolition, reinstallation, fabrication or any other costs or expenses. If this warranty applies or is effective, the sole obligation of Alleanza shall be, in its sole discretion, to either repair or provide a replacement Product for the defective Product.

In connection with any claim, Alleanza shall have the right to inspect the Product and be provided with all further information or evidence requested by Alleanza in connection with the alleged defect of the Product. If you refuse to allow Alleanza to inspect the Product, or do not provide Alleanza with the information that it has requested, this warranty shall be void.



Please visit us at [AlleanzaQuartz.com](http://AlleanzaQuartz.com) for the latest technical specifications, certifications, and warranty information.